



Given our small size, our unique setting and our desire to exceed expectations, we want you to be fully aware of the Hideout's general policies.

VEHICLE REQUIREMENTS:

PLEASE NOTE: DURING WINTER MONTHS, AN ALL-WHEEL DRIVE(AWD) OR 4 WHEEL DRIVE(4WD) IS REQUIRED TO PROPERLY NAVIGATE THE ROAD CONDITIONS AND DRIVEWAY. THE DRIVEWAY IS STEEP IN CERTAIN SECTIONS AND CAN BECOME SLIPPERY. GENERALLY THE RENTAL CAR COMPANIES ARE AWARE OF THE CONDITIONS IN THE WYOMING AREA AND WILL SUGGEST TO YOU 4 WHEEL DRIVE. DO NOT RENT A 2 WHEEL DRIVE VEHICLE AS YOU WILL LIKELY HAVE PROBLEMS DURING THE WINTER SEASON.

LENGTH OF STAY:

MINIMUM STAY:

We require a 3-night minimum stay, but please contact us by phone if you're interested in one or two nights. Exceptions are made on an individual basis.

ROOM RATES:

Nightly rates vary by room and by season and are subject to taxes and fees as follows: 6% sales tax, 5% lodging tax and 2% resort fee.

- The rates include a fresh, hearty, homemade breakfast served to all guests at 8 AM, free parking and free Wi-Fi.

- Guests also have access to a 24/7 beverage and snack bar, a full-size refrigerator and microwave, a gas grill, laundry facilities (when not in use by B&B), great room with fireplace, a piano, a small library, board games and puzzles, satellite television, and an outdoor fire pit.
- And we loan out items like hiking poles, binoculars, coolers, picnic blankets, sunscreen and bear spray.

EXTRA PERSONS:

Maximum occupancy for the guest suite is 4, and for each of the other guest rooms is 2. If we are able to accommodate an extra person via a built-in window seat, a sofa or a twin-size air mattress (which will depend upon the room selected), there will be a \$25 per person per night charge for those over 12 years of age. Extra persons must be discussed and confirmed with the innkeepers prior to booking.

DEPOSIT POLICY:

We require a 50% deposit of the total cost to confirm your reservation. The remaining balance is due 30 days prior to your arrival and will be processed automatically unless instructed otherwise. For reservations made within 30 days of arrival or those made for one night only, you will be charged in full at the time of making your reservation. And, for "same day" reservations, you will need to contact us by phone. Please note that we accept Visa, MasterCard, Discover and American Express.

CANCELLATION POLICY:

The following policy pertains only to reservations made directly with us via phone or our website. Reservations made through other online travel agencies or sources are bound by the cancellation policies of those agencies.

For cancellations made at least 30 days prior to arrival, we will provide a full refund. For cancellations made within 30 days of arrival and for no-shows, all monies (that is, the charges for the entire reservation - deposit, remaining balance, taxes and fees) will be forfeited. Should we be able to re-book the cancelled room per our policies and reservation system settings, we will promptly refund the initial deposit.

CHECK-IN:

Between 4-7 PM.

Given our lack of front desk and staff, we do not do early or late check-ins unless you contact us 24-48 hours prior to your arrival to make special arrangements. We also discourage check-in after 10 PM in order to limit disruption to other guests (though we certainly understand travel delays occur).

Should we miss you during our check-in period, you will find a note on the front door from us.

CHECK-OUT:

By 10 AM.

SMOKE-FREE PROPERTY:

The Hideout is a smoke free property both indoors and out. For our purposes, smoke free means no smoke producing tobacco products, and no e-cigarettes, vaporizers or other nicotine delivery devices. Offending guests may be asked to leave the property.

ACCESSIBILITY:

As the home has multiple levels due to its hillside location, guests will have to use stairs to enter and move around the home. The innkeepers are available to assist with luggage handling. Also, we recommend your rental vehicle have all-wheel drive and good tires with visible tread. This will help you better navigate our driveway and other gravel roads throughout the valley, no matter the weather conditions.

CHILDREN:

Children are welcome at the Hideout, but the unique layout and design of the home requires parents to keep a close watch. For very young children, we have both a portable pack 'n play (with bed linens) and a high chair ready for your visit.

HOUSEKEEPING SERVICES:

Your room will be cleaned at your request, generally between 9:30 – 11:30 AM. Towels will be changed out at your request, and bed linens will be changed out for stays of 4 or more nights.

RECREATIONAL EQUIPMENT RENTAL:

THE JACKSON HOLE HIDEOUT provides recreational equipment free of charge such as (2) single kayaks, (2) paddleboards, (2) fly fishing poles, (2) electric bikes (20-50 mile range), etc. However, prior to use, each user shall be required to sign our waiver and release of liability form and provide the form to the innkeepers. The equipment is provided on a first come first serve basis with no reservations. Tell the innkeepers what you would like to use when you arrive.

RESTAURANT RECOMMENDATIONS:

Calico Restaurant (In Wilson - Italian): 307-733-2460

Blue Lion (In Jackson - American): 307-733-3912

The Local (In Jackson - Modern Steakhouse): 307-201-1717

Dornan's (In Moose - Great View - Lunch/Pasta/Pizza): 307-733-2415

Pinky G's Pizzeria (In Jackson - 307-734-7465)

Roadhouse Pub and Eatery (In Jackson - Pub/American/Lunch) 1-307-264-1900

Great Sandwiches on the way to Yellowstone:

Creekside Market - 545 N Cache Jackson Wy 83001 - 307-733-7926

CONCIERGE SERVICES:

If you are looking for things to do while in Jackson Hole please contact our Concierge Bridget Brennan, owner of Jackson Hole Concierge, who can be reached at bridget@jacksonholeconcierge.com or 307-264-2182. She is very helpful and does not charge for her service directly to the customer. Please Note: Do not call Bridget for any of your Jackson Hole Hideout related questions or reservations as she is not directly employed with the Jackson Hole Hideout and will not have your detailed booking information. If you have Jackson Hole Hideout reservation questions or payment questions please call one of the numbers listed below.

Jackson Hole Hideout Contacts:

Main Number (Reservations/General Inquiries): 1-307-733-3233

Owner Derek Cell: (Questions) 1-858-888-5200

WHOLE INN RENTAL:

We'll work with you to make that small special gathering even more special. Please contact us directly to discuss your needs.